POSITION ANNOUNCEMENT

TITLE: SUPERVISOR OF COMPUTER SERVICES

DEPT: ITC

REG ☑ TEMP ☐ FULL TIME ☑ PART TIME ☐

STARTING RATE or SALARY RANGE $60,000

Employees being promoted to a higher classified position receive the minimum for the position or a pay rate adjustment of 8% whichever is greater.

All regular positions also entitle the employee to several benefits including health, dental, vision, life insurance, and retirement which is largely paid by New Mexico Tech for the employee and dependents.

INTERNAL POSTING THROUGH: December 1, 2021* CONSIDERATION WILL BE GIVEN FIRST TO TEMPORARY AND REGULAR TECH EMPLOYEES WHO APPLY WITHIN THE 7 DAY INTERNAL POSTING. APPLICATIONS RECEIVED AFTER THE 7 DAY POSTING MARGIN WILL BE CONSIDERED WITH OTHER OUTSIDE APPLICANTS.

JOB DUTIES:
Supervises and performs the installation, troubleshooting and repair of computers and related hardware, including labs. Provides and supervises help-desk services, assisting users in the resolution of PC and PC related issues. Assists with Active Directory, systems automation and maintenance. Install, troubleshoot, and repair computing devices, including labs. Help desk and end-user support. Scripting and Automation (Active Directory, GPO, Software Packages, etc). Active Directory Support. Supervise full-time staff and student technicians.

REQUIRED QUALIFICATIONS:
Associates degree (or higher) or completion of program of 18+ months after high school. Area of study: Information Technology, Computer Science or related field. Three years of applicable experience may be substituted for the education requirement. Experience in the installation, troubleshooting and repair of computational equipment in a business, educational or enterprise environment required. Knowledge of Microsoft Windows 10 or above and its use in a business, educational or enterprise environment required. Experience with Active Directory required. Experience with UNIX/Linux required. Must be able to pass a background check and obtain a CJIS certification. Knowledge of Active Directory Fundamentals and/or GPOs desired. PowerShell and Bash Shell scripting desired. Knowledge of DevOps desired. Knowledge of networking and network equipment in a business, educational or enterprise environment, including configuration of network devices desired.

Apply to: nmtjobapps@npe.nmt.edu OR NMT/ HR 801 Leroy Place Brown Hall Box 219, Socorro, NM 87801