



Purchasing Services Office

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Letter of Addendum

TO: All Proposers

FROM: Kimela Miller, CPO

DATE: January 30, 2023

RE: RFP Number: RFP# 2311006C (Rebid)
Commodity: Residential Housing and Conference
Management Software Platform

This amendment is issued to respond to questions asked about the RFP.

Q1) Reference 7.09: Vendor shall develop a manual and/or automated financial transaction-to-booking mechanism. Please elaborate on what is meant by transaction-to-booking mechanism

A1) Transaction to booking: Upon financial/PCI payment transaction, relevant data is pulled and applies to booking process creating the reservation and hold on room.

Q2) Reference 8.03: Proposer proposal shall provide a design compatible with Microsoft on-premise, O365 and GSuite mail merge technologies. Please elaborate and provide examples of what you would use this integration for.

A2) In order to support workflow and automate CRM related activities and processes for communication with employees, guests, and residents; NMT requests integration with common cloud email platforms. This includes automating SMS and other messaging mechanisms.

Q3) Reference 008.11.01: Include a log forwarding mechanism. Please elaborate on the requirements & expectations for this item.

A4) NMT is responsible for developing and implementing an integrated situational awareness capability to more quickly detect sophisticated attacks and investigate the methods and techniques employed to carry out the attacks. NMT IT acquisitions are required to include automated audit trails for all system components capable to automatically forward security-related event logs. (e.g., solution produces system logs and offers forwarding or authentication based pulls of log content to rsyslog servers, intrusion detection systems, etc.)

Q4) Reference 008.12.04: Vendor proposal shall provide a location services and MAP API integration component. Please elaborate on the requirements & expectations for this item.

A4) Public APIs represent unique business value because they can simplify and expand how we connect with integrated partners. (the Google Maps API is a popular example). Solution proposals are requested to have Google or other map API features capable of providing GPS location services within the booking services. APIs should provide location identification and map source to destination for print and report.

Q5) Reference 008.12.06: Include security monitoring integration mechanisms (e.g., API feeds to SIEM). Please elaborate and provide examples of what you would use this integration for.

A5) Traffic and log creation and forwarding for NMT cybersecurity continuous monitoring and event detection/response. This also assists IT function and support requirements to ensure availability requirements.

Q6) Reference 8.13: Proposer proposal shall provide electronic signatures and a Certificate Services integration component. Please provide additional information on your expectations for the "Certificate Services integration component" portion of this requirement

A6) This is for certificate lifecycle management (CLM), to effectively automate/manage machine and application identities as an integral part of our cybersecurity strategy.

All other terms and conditions of the RFP remain unchanged.

ALL Offerors are required to confirm the receipt of this amendment in their bid response.

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